

Cancellation & Refund Policy

(Atam Pargas Social Welfare Council)

1. Overview

Atam Pargas Social Welfare Council is a charitable organisation committed to delivering value based educational and social welfare programs. This policy explains how cancellations and refunds are handled for our courses, events, publications, and payments.

2. Course / Program Registrations

- Cancellation requests must be made **before the start of the course/program**.
 - Refund eligibility:
 - **Before the start date:** 80% refund
 - **Within 7 days of start:** 50% refund
 - **After 7 days:** No refund
 - If Atam Pargas cancels or postpones a course, participants may choose:
 - **100% refund**, or
 - **Free transfer** to another batch.
-

3. Workshops / Events

- Fees for workshops and events are **non-refundable**, unless the event is cancelled by Atam Pargas.
 - If cancelled by us, participants may opt for a **full refund** or **credit transfer**.
-

4. Publications and Merchandise

- Books, publications, and merchandise once purchased or dispatched **cannot be refunded or cancelled**.
 - Damaged items will be **replaced**, if reported within **7 days** of delivery with clear proof.
-

5. Donations

- All donations (general or corpus) are **non-refundable**, as per charitable-trust regulations.
- Wrong or duplicate payments may be refunded on verification if reported within **48 hours**.

6. Refund Process

- Refunds are processed through **bank transfer/UPI only** (no cash refunds).
- Processing time: **7–15 working days** after verification and approval.
- Any payment-gateway or processing charges will be deducted.

7. How to Request a Refund

To request a refund or cancellation, please contact us with your:

- Name
- Registered mobile number
- Program/Event name
- Payment receipt
- Reason for request



Email: payments@atampargas.org



Phone/WhatsApp: +91-82880-10534

8. Important Notes

Refunds will **not** be issued for:

- Non-attendance
- Network issues (in online classes)
- Inability to use provided digital platforms
- Delayed requests
- Third-party payments without verification

9. Policy Updates

Atam Pargas may update or revise this policy as required.
The latest version will always be available on our official website.